

QUALITY POLICY according to ISO 9001:2015

The **mission** of our company is to meet the needs and the expectations of our customers in the areas of marketing, installation and support systems of reproduction, transmission image, audio and data.

Our **goal** is:

- ✓ Reliability in all activities and actions of the company
- ✓ High Quality, competitiveness and availability of the solutions, services and support we offer to our customers
- ✓ Clients – Partners and anthropocentric approach, as the customer is the reference point for all our business action
- ✓ Ensuring the continuous and successful progress of the company

In order to achieve the above, we express our **Commitment** to the following principles:

- ✓ the excellent communication between Management and Executives and Executives between them
- ✓ the selection of specialized executives and their continuous training
- ✓ the reliability of the company's partners and suppliers and their continuous monitoring and evaluation
- ✓ the adherence to quality, time and financial commitments
- ✓ the improving the effectiveness and efficiency of the company
- ✓ the continuous monitoring and implementation of the Legislation
- ✓ the continuous improvement of the efficiency of the Quality System processes

AVIDEX SA
Dimitris Dermon
CEO

Athens, 01.04.2019